

Portcullis Surgery

Accessible Information Standard

The Accessible Information Standard aims to ensure that patients (or their carers) who have a disability or sensory loss have access to information they can understand, and any communication support they might need, for example in large print, Braille or via email or a British Sign Language Interpreter.

Individuals most likely to be affected by the Standard include people who are blind or deaf, who have some hearing and/or visual loss, and people with a learning disability. However, this list is not exhaustive.

Your Name: Date of Birth:

Do you have communication needs? Yes No

Do you need a format other than standard print? Yes No

Do you have any special communications requirements? Yes No

How do you prefer to be contacted?

What is your preferred method of communications?

How would you like us to communicate with you?

Can you explain what support would be helpful?

What is the best way to send you information?

What communication support could we provide for you?

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Do you give permission for the above information to be share with other providers of NHS and adult social care? Yes No

If you have a carer do they need communication assistance? Yes No

If 'Yes' what is your Main Carer's name:

Do you consent to the practice contacting your main carer regarding your care? Yes No

What is the best way to contact them?

Signed: Date:

Please post or hand this form in to the surgery. Thank you