

GMS Contractual Requirement and Statement of Intent

Offering and promoting Patient Online services by March 2015

Practice contact details

PORTCULLIS SURGERY
 PORTCULLIS LANE
 LUDLOW
 SY8 1GT
 SHROPSHIRE

Email: portcullis.surgery@nhs.net

Current online patient services

GP System Supplier - Emis Web

GP System Version – 4.9.0.0200 Microsoft Windows XP Professional 64 bit

GMS / PMS 2014-15 Contractual Requirement for Patient online Services

It is a contractual requirement for GP practices to offer and promote to patients: online booking of appointments, ordering of repeat prescriptions and by 31st of March 2015 access to summary information (as a minimum) in their patient record. If you need any guidance, advice or support (including contact details), please visit NHS England’s Patient Online Programme’s web pages for more information <http://www.england.nhs.uk/ourwork/pe/patient-online/>

Patient online access	
<i>(GMS Schedule 6, part 5, new paragraph 74C, PMS Schedule 5, part 5, paragraph 70D)</i>	
4J (n). Patients at this practice can book appointments online.	Yes
4K (n). Patients at this practice can order their repeat prescriptions online.	Yes
4L (n). Patients at this practice can access summary information from their medical record online.	Yes
4M (n). If ‘No’ ^[1] does the practice have a plan* to enable this facility by 31 March 2015?.	

SignedAnne Masters.....

Title ...Practice/Business Manager.....

Practice Plan GMS / PMS 2014/2015

Practice contact details

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Plan to meet GMS / PMS 2014-15 Contractual Requirement for Patient online Service

This practice currently offers patient's facilities to book, view, amend, cancel and print appointments online.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions or medicines and appliances.

This practice offers patients facilities to view on line, export or print any summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient, from 1/10/2014 subject to the availability of NHS GP systems and software.

We will publicise and promote our online services to our practice patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by March 2015.

	Planned activity	Date
1	Agree the initial small group of patients to use access to records	August 2014
2	Write up practice policies and internal staff awareness sessions	September 2014
3	Prepare promotion and information activities for the patients Review any nationally provided supportive material from RCGP/NHS England Train relevant staff for access (i.e. reception)	September 2014
4	Commence summary information access to records for patients in practice who request this Publicise online services to patients through website and PPG	September 2014 onwards